



ASANA

Hotels & Resorts

Dear Guests,

The Management & Staff of Asana Hotel would like to welcome you and wish you a pleasant stay. Please find below all the information regarding the facilities and comforts that you can enjoy in our resort. Should you need any further information, feel free to contact the Reception.

RECEPTION:

Our personnel will gladly assist you 24 hours a day.

General information for the hotel facilities and services, taxi, car rental, mail, messages, wake-up calls, lost & found, first aid kit, doctor, flowers, , all major Credit Cards accepted (Visa, MasterCard, etc.).

All Inclusive Supplement Package

The All Inclusive Supplement is valid strictly from the time of check in until the time of Check out(11:00)

Food & Beverages Hotel Facilities:

- Asana Main Restaurant
- Pool Bar
- 12 hrs Room Service (Service Fee may apply)
- Massage Room

ASANA MAIN RESTAURANT:

Flavor dishes made with local ingredients from succulent seafood to rich aromatic grilled meats and healthy vegetable options. Each night offers something new with a variety of themed evenings, bringing different cuisines and cultures to your table. Whether it's Greek, Mediterranean, Asian, Mexican, Italian or Cretan inspired specialties, every meal is a delightful journey. With an inviting atmosphere and endless options, our buffet is the perfect setting for a relaxed memorable dining experience.

Buffet Timetable:

- 07:30-10:00 Breakfast
- 12:30-14:30 Lunch
- 19:00-22:00 Dinner

All meals & drinks in the Main Restaurant are served Buffet style.

All-inclusive Beverage Package during lunch and dinner:

- Local wine, soft drinks, juices (not fresh), local draught beer, mineral water, and ice creams.

Excursion Snack Box available :

- Can be ordered at the Reception the day before your excursion until **18:00h**.



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Important Request:

You are kindly requested not to carry out of the Restaurant and Bars any kind of food or glasses after you have finished with your meals or drinks.

Dress Code | Guest Attire:

For the comfort and enjoyment of all our guests, swimwear is not permitted in the restaurant. In the evening, gentlemen are kindly requested to wear long trousers or tailored shorts.

Food Allergy Information All dishes are clearly labeled with the official allergen indications for the safety and awareness of our guests. In case you have an allergy, hypersensitivity, or any food intolerance, it is very important to ask for our assistance. Please contact the Reception staff, who will be more than happy to get you in contact with the responsible person.

POOL BAR:

Located just steps away from the swimming pool and is the spot to enjoy delicious, light snacks with a refreshing drink in hand.

Pool Bar Service Hours: 10:00-24:00

All-inclusive Beverage Package

- **10:00-18:00:** *Variety of Coffee, Tea, Soft Drinks, Ouzo, Raki, Brandy, Local Draught Beer, Local Wine, Cocktails & Non-Alcoholic Cocktails*
- **18:00-23:00:** *Variety of Coffee, Tea, Soft Drinks, Ouzo, Raki, Brandy, Local Draught Beer, Local Wine, Cocktails & Non-Alcoholic Cocktails, Gin, Vodka, Tequila, Whiskey*

All inclusive service stops at 23:00. After 23:00 all drinks are with an extra charge

All-inclusive Snacking

- **10:00-13:00:** *Mini Toasts, tortillas, Variety of Pies, Croissants, Cakes*
- **16:00-17:00:** (Coffee Time) *Cakes, Croissants, Biscuits*

Events & Entertainment: Events and daily animation programs at Asana Hotel are taking place exclusively at the Pool Bar area .

- Dance Night – Once a week
- Jazz Night – Once a week
- Cretan Dances Night – Once a week

SWIMMING POOL:

10:00-18:30 – Operation hours



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Please be aware that sunbed reservation is not allowed and any towels on the sunbeds before 10 a.m. will be removed.

MASSAGE:

Refresh your body and mind with our selection of relaxing massages.
For reservations, please contact Reception.

ROOM:

Check In Time: 15:00 **Check Out Time:** 11:00.

Please arrange any pending bills at the Reception during the day before your departure

Day Use: Guests wishing to extend their stay in their room should contact the Reception desk 1-2 days in advance, *always upon the hotel's availability.*

09:00-15:00: Housekeeping Service

You are kindly requested not to use bath towels out of your room and not to throw any paper in the toilet. Due to the program "Save our Planet", we are equally committed to preserving the precious natural resources of our world, we don't change daily the towels, but every 2 days. It's our pleasure, if you wish to have your bed linens and towels replaced daily, to contact the 24hrs reception front desk.

- **Safe Deposit Box** : Available upon payment at 3,00 euros/day.
- **Liability:** The hotel has no liability for money, jewelry, or other valuables in the guest rooms or the public areas of the hotel. Please use the safe deposit boxes.
- **Air Condition:** All doors and windows must be closed to activate the air-conditioning.
- **Pet Policy:** Pets are not allowed in the Hotel.
- **Electricity:** Electric current 220 volt. To activate the room's electricity, please put your key card on the magnetic switch next to the main room door.
- **Fire precautions** : Smoking is permitted only on the balcony and in designated outdoor areas of the hotel.

- **WIFI:** Asana Hotel - **PASSWORD:** asana2024
Enjoy unlimited free connection at all hotel premises.

We would like to thank you for having chosen our hotel for your holiday and we wish you an unforgettable stay!

Asana Hotel



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The Management & Staff