

Ikaros Beach Dining
OLIVE
Main Restaurant

Breakfast	07:30 – 10:30 h
Late Breakfast (Continental)	10:30 – 11:00 h
Lunch	12:30 – 14:30 h
Dinner	18:30 – 21:30 h

A La Carte
Restaurants

Ayeri a la carte *	18:30 – 21:30 h
Ammos Beach Restaurant	10:00 – 21:30 h
En Lefko	18:30 – 21:30 h
Sunset	19:00 – 21:30 h

From mid-May
till mid-October,
weather Permitted.

You may dine à la carte once per stay (minimum stay 7 nights) Free Of Charge in each one of the above a la carte restaurants

*except "Ayeri a la carte" In case you choose to dine again, a reduction of 12,00€ per person will be granted from your bill.

House wine, draught local beer and soft drinks are served to All Incl. guests during meals. Please reserve your table in advance by our Maitre d' hotel or the Guest Relations agent. You are kindly requested to keep up the hotel dress code.

All inclusive
Snacks
All inclusive
On Departure Day
All inclusive
Bar *

Ammos	10:30 – 12:00h	The all-inclusive service is valid until your departure time.
Aeolos Bar	11:30 – 15:30h	
En Lefko	15:30 – 17:30h	Please collect the all-inclusive voucher from the reception.

Ikaros Bar	17:00 – 00:30 h
Dedalos Bar	10:00 – 00:30 h
Aeolos Bar	10:00 – 18:00 h

*The All-inclusive Service ends at 00:00h and includes a selection of branded alcoholic drinks, long drinks, cocktails/ signature cocktails (certain international spirits Brands)

Facilities
Room Service
Internet Access
Safety
Deposit Box
Key Card

07:30 - 22:30 h
The Room Service is with extra charge
Please check your In-Room menu

Complimentary WiFi that covers all areas of the hotel, including guest rooms.

Free of charge Electronic safe (laptop size 15. inch)

Your key card is your passport for using our services. You are kindly requested to keep it always with you. In case of loss, please contact the reception desk.

Sports
Evening
Entertainment
Aura Spa
Wellness Center
Shop's
Opening Hour

Fitness Room, Beach Volley and Tennis courts free of charge. (Tennis floodlit with extra charge). Water Sports on the beach with extra charge, nearby.

A different show every night. Live Singing and dancing shows featuring traditional Greek or international dances, live bands with rock/ pop / jazz music, and Dj parties.
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10:00 – 19:30 h Free use of the Indoor Pool, Steam Bath and Sauna. Please ask for our treatments and the special packages.
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Ikaros Mini Market 08:00-23:00 h
Souvenir Shop 09:00- 22:00 h
Jewelry Shop 10:00-22:00 h

Payment arrangements

For all the extras that you consume in the various hotel outlets, sign the Invoices presented to you, indicating your room number. One day before your departure, you can pay your bill by credit card at the reception.

Cash payments (including VAT) for the purchase of products and services are permissible up to **€500**.

Beyond that limit, payments should be done via bank accounts, credit/debit card.

General Information's

- Guests accept and permit the hotel to use the personal data/information for medical reasons, including a contact person for emergency (not a hotel guest).
- Guests will declare in advance if they have any kind of medical condition, any kind of illness, or if they had symptoms of illness recently.
- Guests have been informed that the hotel will follow the health protocols issued by the Greek authorities and as a result, guests recognize that the hotel bears no responsibility for any possible Covid-19 cases.
- Guests accept that these measures will cause changes or cancellations from our published descriptions and services offered.
- Guests confirm that they will comply with the new measures and that they will support the process.

CHECK IN TIME : from **14:00** (the latest that the room will be available for check in)

CHECK OUT TIME : **11:00 max.**

Environmental and social responsibility

"In fact, possibilities need to be detected, chances have to be used to be able to make a precaution contribution for the active future concept."

- We are Green Key certified.
- We are "Greek breakfast" certified. A program sponsored by the Hellenic Chamber of hotels.
- We joined WWF Greece and implement in our hotel the program "Hotel Kitchen", that aims to limit food waste in hospitality industry.
- We do recycling for glass, cooking oil, paper, plastic, metal, bulbs and batteries.
- We provide two different flushing options in all toilets to conserve water.
- We use faucet water saving nozzle to reduce water waste in all our faucets and showers.
- Opportunities to change towels on demand or by leaving them on the floor.
- Possibility to use your bed Linen again, by putting the card from your night board on the bed.
- We use energy saving electric bulbs and all our electric appliances are A++.
- We use energy saving cards for the rooms, so the electricity is turned off whenever you remove them from the socket.

- We use solar panels that provide us the 80% of total energy we need for hot water.
- We use geothermal system together with heat pumps that helps and reduces the conception of electric energy we need for our central air condition system.
- We use BMS (Building Management System) to monitor the use of hot water and air conditioning.
- We use underground watering system for our gardens and with timer, to prevent wasteful consumption.
- We do not use plastic straws anymore but only biodegradable ones.
- The nuts we provide in our bars comes in biodegradable bowls.
- We use reusable polycarbonate glasses for pools & our goal is to use it 100% as well at our beach till the end of 2021.
- More than 85% of our employees are coming from the area of Heraklion.
- More than 65% of our raw materials for our dishes and salads as well as more than 80% of our wine list is from Crete to support the local economy.

At Ikaros Beach Resort we have developed a complete plan, which includes enhanced Health & Safety Guidelines for guests and employees, without making any compromises on the quality of our guests' experience, we are 100% ready to offer you a **safe vacation**.

